# **Connected Factory and Digital Manufacturing:** A Competitive Advantage

Presented by: Shantanu Rai

Global Director – Digital Manufacturing and Industry 4.0 **HCL** Technologies



# Shantanu Rai: Global Director – Digital Manufacturing and Industry 4.0

Global Product Data Interoperability Summit | 2017



Shantanu is a senior business leader with over 23 years experience in PLM and Digital Manufacturing Consulting, Technology/Solution development and implementation in leading product and services organizations. He has expertise in business and technology strategy, project/ program management, process reengineering and organizational design related to Manufacturing and Industrial sectors. He has a history of successfully leading large-scale projects across a variety of industries that reduce risk, accelerate growth, and provide a measurable ROI. He is a frequent speaker at Industry forum around Digital Manufacturing and PLM areas.

Shantanu Rai is a Mechanical Engineer from IIT-Roorkee, INDIA with a minor in Mathematics and Computer Graphics.

Some of his major achievements are about bringing together Process Automation, Instrumentation, IoT into Digital Manufacturing and Connected factory.

- Implemented a Real-time Cooling Control for a Rolling Milling.
- Computer Aided Machining of Hydro Turbine blades
- Neural Network & Machine learning in Plant Cooling Applications.
- Supplier Collaboration and Integration for Aerospace supply chain.
- New Vehicle development process for multiple types of vehicles
- Production part Approval process implemented for automotive ancillaries.
- Plant Schema Design for Oil Refineries

His current research and business interest include solutions that bring together "Design, Supply Chain and Manufacturing in a Connected Factory" environment.

new paradigm combines elements Digital Thread. Industrial IoT, Micro services and Busses standardized and architecture interfaces for manufacturing stations and machining centers.







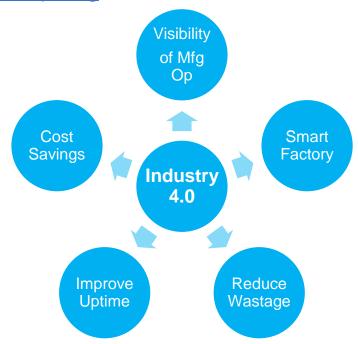




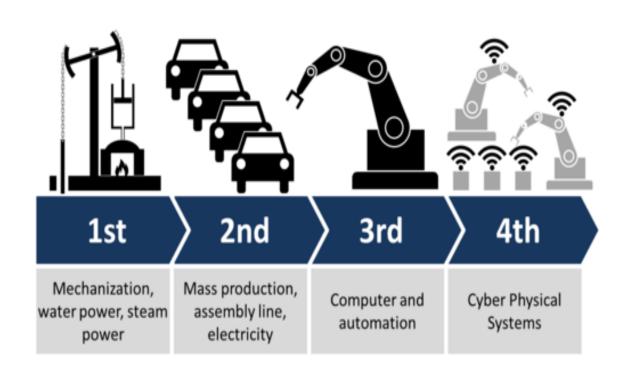
#### **Definitions**

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**Industry 4.0** is the current trend of <u>automation</u> and data exchange in manufacturing technologies. It includes <u>cyber-physical systems</u>, the <u>Internet of things</u>, <u>cloud computing</u><sup>[1][2][3][4]</sup> and cognitive computing.



While often used interchangeably and very similar, these terms have subtle differences.



# Industry4.0 Smart Factory or Connected Factory Digital Manufacturing











### Contents

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**Digital Manufacturing – Trends & Technology** 

**Elements of Digital Manufacturing and Connected Factory** 

**Roadmap to Digital Manufacturing** 











# Digital Manufacturing and Connected Factory

Background



# **Industry 4.0: Disruption on the Horizon**

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- Considered to be driving the Fourth Industrial Revolution; based on the application of digital technologies / "digitalization" in the supply chain and manufacturing
- Underlying technology drivers include AI, Robotics, IoT, 3D Printing and others. These technologies are rapidly becoming mainstream
- Potential business value is expected to be significant -- innovation, customer experience, product quality, productivity, efficiency
- Talent and skill will be a key factor of production going forward
- Expect to see more transparency and consumer engagement in the way companies design, develop, manufacture and sell products











# **Fundamental Components of Industry 4.0**

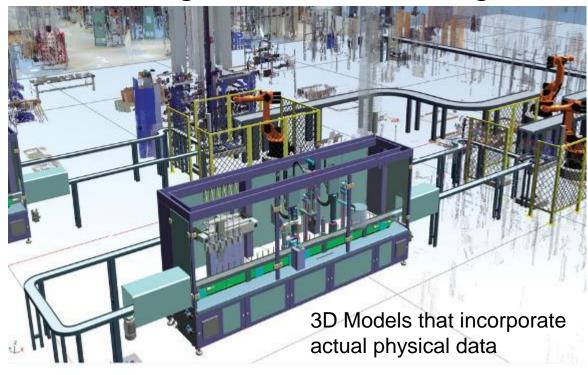
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# Digital Thread



Sharing of information (using standards) throughout all stages of the product lifecycle, including design, manufacturing, supply chain, and aftermarket support.

# Digital Manufacturing



Digital Model of a particular asset or system, encompassing design specifications, engineering models and as-built and operational (in-use)data. Used for improving the loop between design, manufacture and customer-use.











### **HCL Capabilities in Smart Manufacturing and Industry 4.0**

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HCL has developed proprietary tools to leverage Big Data Manufacturing Analytics, which can read data from multiple sources and provide in-sights based on pre-defined algorithms. **Data Analytics** HCL's CAMWorks helps to increase productivity using Small Batch best-in-class technologies and adaptable automation HCL's Cognitive robotics lab is to service various cognitive functionalities Robotics tools to maximize CNC machining efficiency Manufacturing in the Robot architecture using open-source technologies HCL's Imaging Tech Lab enables offers End to end Visual Analytics in imaging solution development and porting & HCL has developed Tools and Accelerators to Manufacturing Manufacturing optimizing to various vision platforms. support faster deployment of COTs Automation applications & improving tool capability to meet industry expectations O E Indian Artificial Intelligence HCL has designed SLU which serve as HCL's strong alliance with multiple Al component to monitor product in Manufacturing Digital Clone or ISVs (Dassault Systems & Siemens) for usage in the field joint product development of their Simulation digital manufacturing portfolio and providing implementation services of plant simulations. HCL has VVR (Visualization and Virtual Virtual Reality in HCL's proprietary solution DFMPro Reality) approach to enable 3D Printing Manufacturing provides global best practices in additive manufacturers manage their plants, manufacturing products and process. HCL Define, Build & Run offering and IoT HCL has created AR/VR based approaches to test for Manufacturing IoT **Augmented Reality** solutions cater to organizations at different IoT quality control checks and manufacturing standard adoption levels. compliance. . HCL has developed "Pick to Light" solution in Manufacturing based on Augmented Reality in Plant Maintenance. Manufacturing on Plant Cybersecurity HCL has developed frameworks, create vendor-agnostic solutions HCL has developed MyCloud, MCOD, CART, and other Cloud that are tailored to fit the clients' IT requirements, assist with tools around Cloud services to assist enterprises in security transition transformation programs propelling business growth and enabling superior digital







experience.





# Components of Industry 4.0: Digital Thread and Digital Manufacturing

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## **Product Lifecycle Data** Sourcing & Manufacturing Sell & Service Design Process Planning **Data Certification & Traceability** Trust; Cryptographic Services; Data Quality **Data-Driven Applications** Domain-Specific Knowledge, Decision Support, Requirements Mgmnt Diagnosis, Prognosis, and Control

Source: Thomas Hedberg, NIST



#### **Key Challenge Today:**

- Islands of excellence (e.g. Manufacturing, Quality, Suppliers, etc)
- Integration and information sharing across the Product Lifecycle is very difficult (lack of standards, customization, etc)
- No feedback from Customer and Services back to Product Design
- Result: High costs of development and manufacturing. High Cost of Quality. Low Customer Sat

#### **Digital Thread:**

 Interconnected and linked data across the entire product lifecycle

Digital Manufacturing / Smart Manufacturing / Connected Factory is a subset of the Digital fabric

STEP Standards

MTConnect

QIF











# Digital Manufacturing and Connected Factory

Elements



# Elements of Digital Manufacturing and Connected Factory

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Manufacturing Automation Manufacturing Execution

Manufacturing Simulation

3D Printing / Additive Mfg

Manufacturing /Industrial IoT

Manufacturing Data Analytics

Robotics & Artificial Intelligence

Cloud & Plant Cybersecurity

Augmented / Virtual Reality



Small Batch Manufacturing

Cost Savings

#### **OEM Products (COTS)**

L4 ERP/ PLM





Enterprise Applications











L3 MES/ QMS

Plant Applications























**Control Systems** 









L1 I/O Sensors Drives

Instrumentation

System Hierarchy as defined in ISA-95 standard













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- 1. IIOT Strategy Development
- 2. IOT & Cloud Platforms
- 3. Connectivity
- 4. IOT Resourcing
- 5. Predictive Maintenance
- 6. Artificial Intelligence
- 7. Augmented Reality
- 8. Device Management
- 9. Data Capture & Analytics
- 10. IOT Security
- 11. IOT Testing & Measurement
- 12. Wearables
- 13. Change Management
- 14. Developing New Business Models
- 15. Systems Hardware
- 16. Smart Sensors











# Digital Manufacturing and Connected Factory

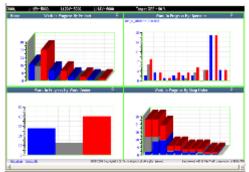
Manufacturing Execution



### **Connected Factory: Manufacturing Execution**

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#### **Proactive Production Monitoring**



The PPT solution is a proactive production and inventory monitoring & support solution. It guide production facilities for improving Productivity, reduction in downtime and improving the quality thus increasing the Overall Efficiency (OEE)

#### **Manufacturing Analytics Dashboard**



Enterprise dashboard with unified visibility on financial & plant level KPIs. This solution connects key plant metrics and with business KPI and monitor them in real time. The solution as multi-plant comparison dashboards along with detailed RCA capabilities on selected metrics

#### **Integrated Maintenance Analytics**



Integrated Maintenance Analytics offers deeper insight into key Maintenance parameters, history and real time status of the connected assets. The solution has analytical capabilities for RCA and predictive maintenance

#### **WIP Inventory**



WIP Tracking module tracks and controls the manufacturing execution including status and history of products and resources on the production floor. It also enables a real-time view of production activity











# **Manufacturing Execution: Proactive Production Monitoring**

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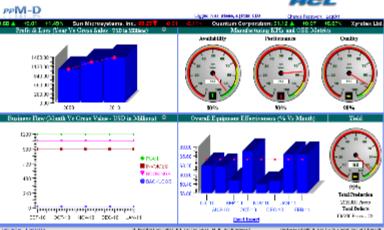
#### **Challenges**

- Management and Real time monitoring of
  - Different MES, plant automation and shop floor systems
  - Manage product flow through discrete work centers
  - Multiple / Remote manufacturing facilities such as off-shore facilities, sub-contracting of manufacturing
- Poor quality of business focused manufacturing information
- Disconnect between plant and enterprise

#### **Solution Features**

- Web based visualization of real time manufacturing and enterprise level KPI's based on roles
- Built in using SAP MII for providing easy integration to shop floor for retrieving real time information from SAP ME system
- PPM solution pulls data from multiple data sources such as SAP ERP, equipment, operator input etc.
- Supports easier and better decisions with raw data converted into meaningful and actionable source of information





#### **Benefits**

- Improve productivity of manufacturing investments provides the ability to monitor, support and guide manufacturing facilities
- Improved Product Quality by reducing defects & increase OEE











# Manufacturing Execution: Integrated Maintenance Analytics

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#### **BUSINESS PROBLEMS**



Are there indications that a major component failure is likely to occur in the immediate future?

#### **ANALYTICAL RESOLUTION**

Classification model to Predict Major Component Failures

- Sensor Data
- Alarm Data
- Repair History



#### **BUSINESS BENEFITS**



Product health score used to predict impending failures

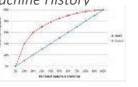




How do low level failures cumulatively affect the life span of components?



- Repair History
- Events





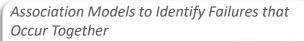


Understand impacts of individual low level failures, estimate component life





What kinds of failures are likely to occur together



- Warranty Data
- Repair History







Identify components that have a high probability of experiencing similar failures













# **Manufacturing Execution: WIP Inventory Tracking**

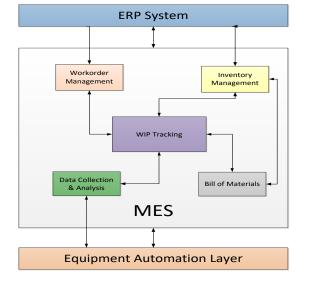
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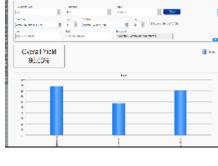
#### **Challenges**

- Poor visibility into location, quantity and status of the WIP Inventory
- WIP location is frequently moved and can not be tracked using conventional MES
  - WIP Inventory on hold is not properly tagged in MES
  - Rapid WIP Buildup as Equipment downtime Vs WIP buildup analysis is not done online

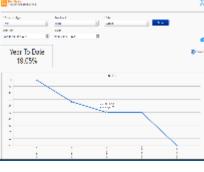
#### **Solution Features**

- Provides RFID based WIP movement, location reference and Ambient conditions
- Provides easy configuration and can be plugged into conventional MES as a separate module
- Leverage latest IoT Technologies and available in .NET and J2EE versions
- Ability to link WIP Inventory with Production order, equipment and shifts
- Web based application which can be accessed through tablet/mobile browsers









#### **Benefits**

- Improved Geolocation based WIP tracking
- Real-time alerts on Inventory buildup, locations anomalies and shelf-life expiry
- Reduction in WIP (smart management of Inventory buildup) and ability to operate lean











# Digital Manufacturing and Connected Factory

Manufacturing Simulation

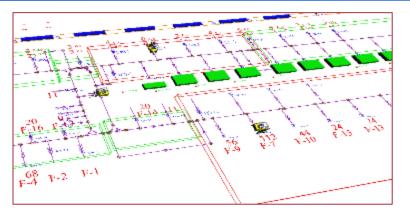


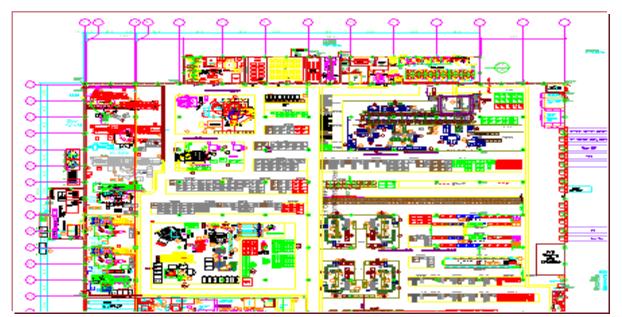
# **Connected Factory: Manufacturing Simulation**

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#### **Industry Type based on**

- Volume
- Variants
- Low inventory & WIP
- Area
- Components Size
- Process time





#### **Opportunity To add Value**

- Throughput analysis
- Resource Utilization analysis
- Production scheduling
- Annual Demand Vs Production analysis
- Internal logistics simulation
- Resource (Man, Machine & Area)
   Utilization analysis
- Layout analysis (simulation of multiple options)
- Annual Demand Vs Production analysis
- Traffic congestion analysis
- Inventory & WIP analysis
- Supply chain logistics simulation











# **Manufacturing Simulation: Line Balancing**

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Client: Off highway equipment OEM

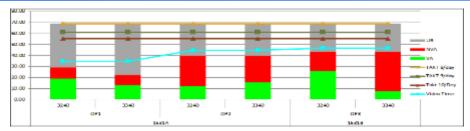
**Need:** New facility layout modeling for line balancing

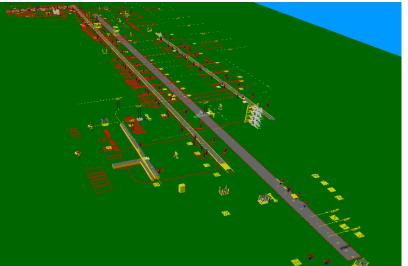
**Objective**: Client is building new assembly line. Assembly line is already been designed and plant building is under progress. Client wants to balance the line with the help of discrete event simulation to optimize and justify their decisions. We built a flexible model with different options for selecting the number of resources with kinematics, which will be used by clients production planning team.

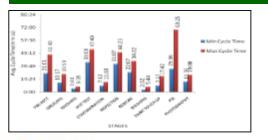
**Tool Used:** Tecnomatix PlantSimulation

#### Solution:

- Layout study and process study
- Defining model parameters with flexible programming to run the model by changing number of resources and process speed
- · Utilization report and bottleneck identification report for line balancing

















# Manufacturing Simulation: Material Line Optimization by using Plant **Simulation Technique**

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#### **Project Details**

Client: U.S based company leading in agricultural, construction equipment and automotive parts manufacturer

Overview of Engagement: Geometric partnering with the client to restructure the existing powertrain material and equipment station layout to support new product line

Project name: Manufacturing and Material Line Optimization

Inputs: 2D layout

Execution location: Onsite/Offshore

Tools: Process Planning







#### **Customer Requirement**

Required a partner to re-design a new product line for powertrain production as per the world class standards to initiate new material delivery strategy and lean manufacturing

#### Solution Approach

- Project charter created with dependencies/Objectives
- Designed flexible material handling, packaging and line presentation equipment with better visual aids
- Identified components for kitting and sequencing to reduce the footprint of the material at line side
- Minimized the non value added work and balanced the workload between the resources to eliminate wait time and WIP
- Optimized the material delivery routes to improve the utilization of the material handling equipment station with appliance of lean/JIT concept

#### **Business Challenges**

Revamp new production line to enhance the manufacturing process of powertrain

#### **Key Benefits**

- 20% cost savings to customer due to outsourcing
- Our solution reduced fork truck usage and floor space requirements.
- Eliminated non-value added work and increased productivity by 20%















# Digital Manufacturing and Connected Factory

Manufacturing Analytics



# **Connected Factory: Manufacturing Analytics**

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### **Manufacturing Analytics – Lost Time and OEE Analytics**

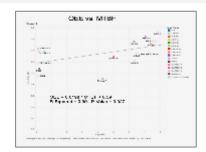
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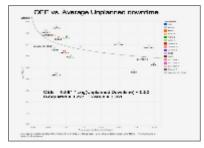
Use Case Description

Manufacturing productivity depends upon many factors, including Lost Time (due to setup / changeovers, unplanned line downtime, etc) and Overall Equipment Effectiveness (OEE). Analytics on data from manufacturing operations systems are critical to understanding reasons for low productivity and identifying improvement opportunities











Manufacturing Plant



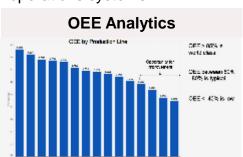
Exploratory
Data Analytics

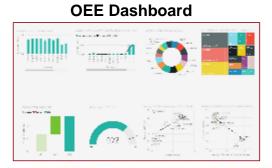
**Lost Time Dashboard** 

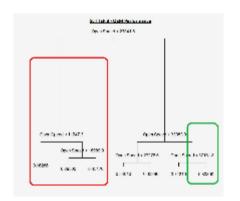
Predictive Modeling

Data collected from production operations systems

Ingestion

















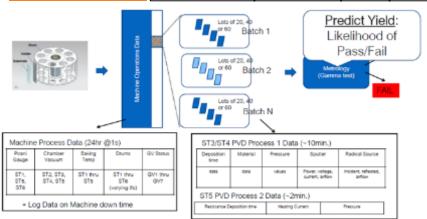
# Manufacturing Analytics: Predict Quality Deviations & Root Cause Analysis

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**Use Case Description** 

**Pain Point**: Lack of visibility of Quality Deviations and Production Shortfalls impacting delivery commitments

**Solution:** Machine learning based predictions of quality and output. Data driven approach to identify hidden patterns and relationships that impact quality/production outcomes



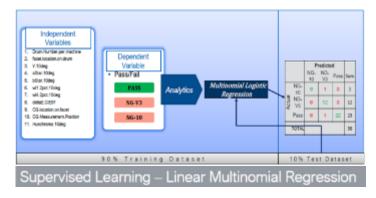
Acquire machine data and process parameters from IoT enabled devices & equipment

### Analysis Techniques

- Correlation Analysis to identify impact of state variables and process settings on Yield outcomes
- Prediction of Quality Shortfall based on regression analysis to create a mathematical model of learning
- Trace back causes for quality deviations and anomalies associated with equipment & process settings







Multinomial Logistic regression to Predict Quality Shortfalls. Correlations driven remedial action to prevent undesirable outcomes

#### **Benefits of Using Advanced Analytics**

Ability to Predict Shortfall – Enable Manufacturing Unit to predict their ability to meet delivery commitments Proactive Remediation – Preempt quality and output shortfalls up-front so that remedial actions may be taken preemptively **Ensure high OEE** – Root cause analysis driven isolation of problem sources and recalibration of equipment, as needed.











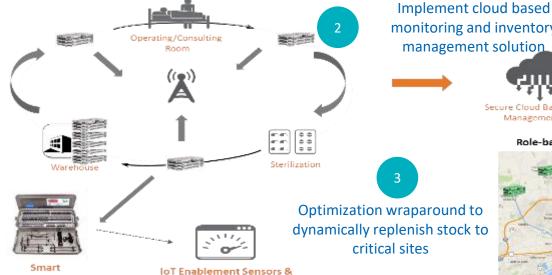
# Manufacturing Analytics: Inventory Management & Dynamic Replenishment

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**Use Case** Description **Pain Point**: Excessive costs associated with overstocking of inventory. Inability to track critical assets

**Solution:** Provide role based access and visibility of inventory in real-time and Optimize routing.

Implement tracking of assets/pallets through GPS sensors and RFID







Build role based dashboards to monitor asset locations and client site demands

#### **Analysis Techniques**

Surgical Kit

- A wide range of tracking devices & sensors were used to create the data ingestion layer for the IoT infrastructure
- Time histories of asset movement & site specific demands were built into the Optimization model for dynamic replenishment & optimal re-routing to critical sites
- External event predictions were made

#### **Benefits of Using Advanced Analytics**

Alerts/Warnings

Role based visibility - Enable role based visibility and traceability of assets in custom dashboards

**Excess Inventory Cost Reduction –** Predict changes in demand, leverage historical data and minimize stocking of excess inventory

**Dynamic Re-routing** – Optimization based dynamic replenishment of inventory to ensure supply to critical sites









Modules





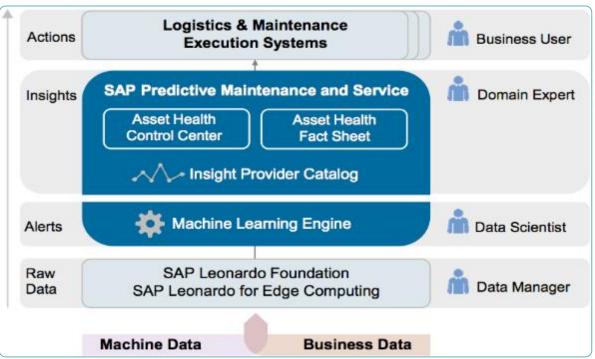
# Digital Manufacturing and Connected Factory

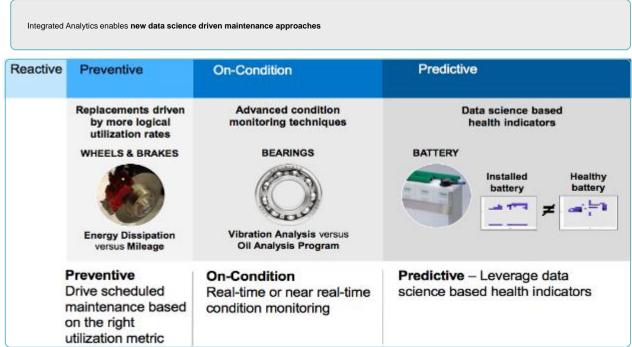
**Smart Maintenance** 



# Connected Factory: Smart Maintenance – Using SAP and Android

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#### **Area of Engagement**

Available via cloud or on-premise

Flexible extension concept for customers to build industry or customer specific models and analytics

A scalable Machine Learning Engine that drives data science insights into our business processes

Flexible visualizations across equipment structures

End-to-end process integration... Alert, Discover, Remedy







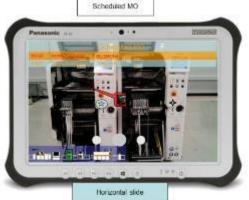




# **Smart Maintenance management with Android**

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Customer Profile	A Japanese multinational electronics corporation		
Business Objective	To develop a MMS product for vendors and partners that provides innovative solutions through their mobility devices	Platform	Multichannel: Web & Android
Technologies Used	Web: ASP.NET, C#, MVC4, SQL Server, Jquery Android: Android SDK, Java, HTML5, Jquery Mobile, Metaio		





#### **HCL Solution**

1. Created Mobile specific layouts

2. Created native container for hybrid application

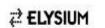
3. Used Bar Code and Bluetooth scanning for "Scan On"

4. Used AR Markers to identify the Machines

5. Used the positions of AR Marker to identify the parts and Maintenance Order History

#### **Accomplishments**

- Enhanced user Experience with various views like line view, AR view.
- Multi-lingual support for easier customization
- Maximum Code Reuse resulting the reduced cost











### **Smart Maintenance: Virtual / Augmented Reality in Manufacturing**

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- HCL has developed "Pick to Light" solution based on Augmented Reality in Plant Maintenance.
- Anark MBEWeb™ Joint solution developed with Anark to re-purpose
   3D data for downstream usage



Augmented Reality in Manufacturing



Solutions frameworks- Drone
Based Semi-Automatic/ Automatic
Solution for Grid Inspection
Proposition

More than 160 patents filed for a single customer in the past 4 years in Image processing





Virtual Reality in Manufacturing



Solutions frameworks- Mfg. material line optimization for flexible material handling, packing and line presentation equipment's with better visual aids, sequencing to reduce footprint of material and minimize the non- value added work.











# Digital Manufacturing and Connected Factory

Roadmap Development and Next Steps



# **HCL Assessment Framework for Digital Manufacturing and Connected Factory**

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**Pre-Survey** 

Workshops

**Data Consolidation** 

Analysis

Assessment & Roadmap

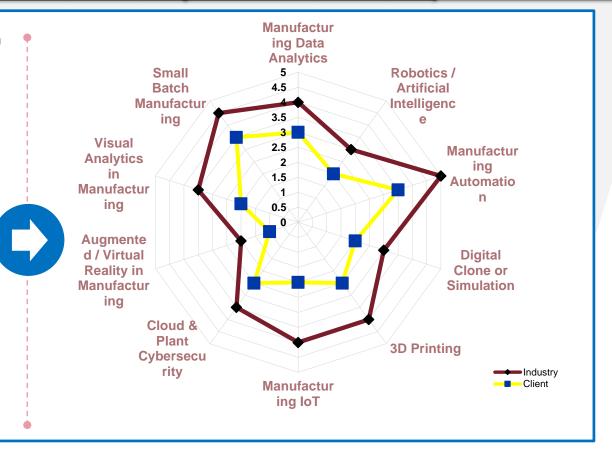
HCL has developed Industry 4.0 Assessment Framework based on Best Practices and leading / disruptive technology trends in the Industry.

The Assessment provides deeper insight into client Manufacturing IT capabilities and Readiness to adopt Industry4.0 change

Client systems and practice are rated on a 5-point scale and compared with Industry Best Practices for improvement planning

Ten Industry Best Practices in focus for this assessment include:

- Manufacturing Data Analytics
- 2. Robotics & Artificial Intelligence
- 3. Manufacturing Automation
- 4. Digital Clone or Simulation
- 5. 3D Printing
- Manufacturing IoT
- 7. Cloud & Plant Cybersecurity
- 8. Augmented / Virtual Reality
- 9. Visual Analytics
- 10. Small Batch Manufacturing







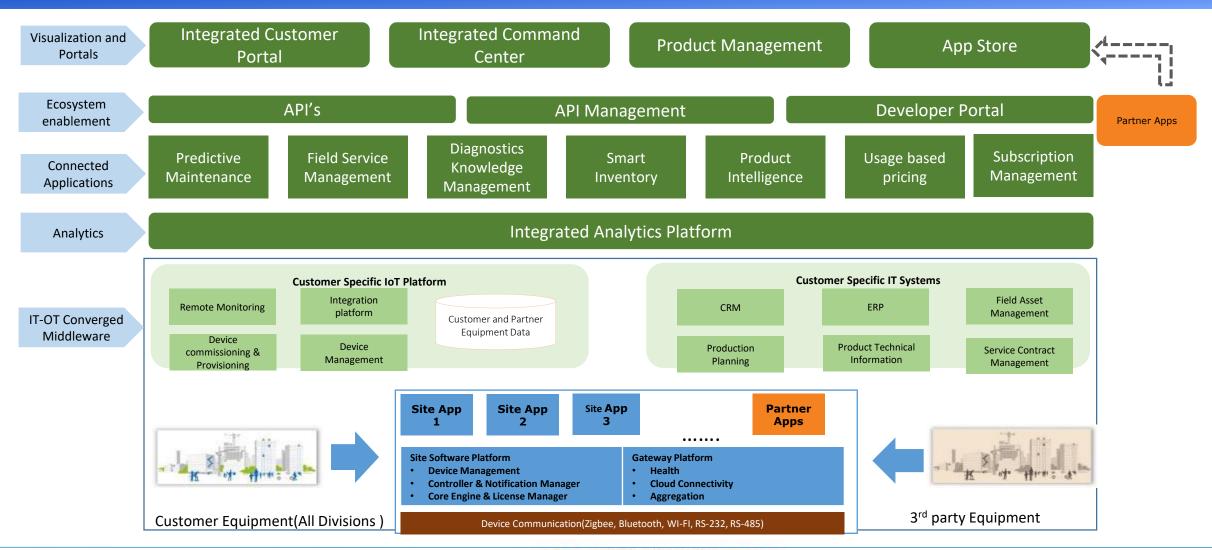






# HCL's proposition for Digital Manufacturing – from shop floor to top floor

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# **Key Benefits**

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1 Improving Line Productivity

- Increased line productivity with better work process design and tools/ fixtures.
- Automation and integration of specific operations and functions
- Reduce line rejection thru better mistake proofing

- Recall, Return
  Management
  Parts Traceability
  Multiple Models on Line
- •360 degree view of parts movement
- End to end supply chain traceability
- Flexibility to manufacturing multiple products on the same line with small setup downtime
- Reduction in Rejections & line cost control & throughput
- Operations process Monitor & control at Level0 Level1
- Predictive analytics to help control QA issues before they occur
- Line / Cell operations automation to harmonize sequencing, helps control cost & improve throughput

- Best practices of plant ergonomics & capacity optimization
- Support new plant design and layout optimization thru simulation.
- Plant Asset utilization and capacity throughput optimization
- Monitoring of Plant Assets during setup phase











# Thank You End Of Presentation











# Thank You

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