# Impact of Al in the Product Lifecycle

Sky Matthews, CTO, IBM Watson IoT



#### Who Am I?

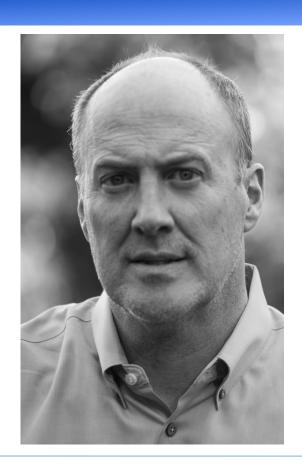
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#### Sky Matthews CTO, IBM Watson IoT

- based in Research Triangle Park, North Carolina since 2004
- BSc in Computer Science, Acadia University 1990
- Bell-Northern Research 1990-1994
- ∘ ObjecTime Inc 1994-1999
- Rational Software 1999-2003
- IBM 2003-present

#### Focus Areas:

- Internet of Things, Systems Engineering and Embedded Software, Artificial Intelligence, Digital Twin
- Automotive, Telecommunications, Aerospace/Defense, Electronics



#### **Topics**

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- Emerging Applications of Artificial Intelligence
- Al in Product Engineering
- Al in Product Manufacturing
- Al in Product Operations and Maintenance
- Issues and Challenges
- The Next Frontier: Automating Al

#### **Emerging Applications of Al**

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AI is everywhere: many successful applications of AI that can apply to complex A&D Systems

#### AI Enablers

•	Ria	Data
	Dig	Data

Cloud Computing

Internet of Things (sensors + communication)

AI "brain" chips (e.g., IBM TrueNorth)

#### **Recent AI Milestones**

<ul> <li>Autonomous Vehicle Grand Challenge</li> </ul>	2005
<ul> <li>Deep Learning Breakthrough</li> </ul>	2009
<ul> <li>IBM Watson Jeopardy Challenge</li> </ul>	2011
<ul> <li>Apple Siri voice interface</li> </ul>	2011
<ul> <li>Waymo self-driving vehicle</li> </ul>	2015
<ul> <li>ImageNet test accuracy &gt; human</li> </ul>	2015
<ul> <li>Partnership on AI (partnershiponai.org)</li> </ul>	2016
<ul> <li>Robot passes medical exam</li> </ul>	2017
<ul> <li>Language comprehension &gt; human</li> </ul>	2017
<ul> <li>First commercial self-driving systems</li> </ul>	2018

#### Common AI Applications

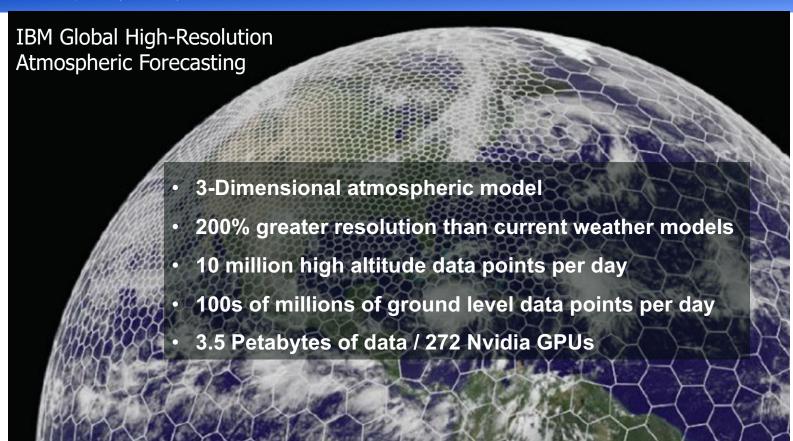
- Conversational Interfaces
- Image Recognition
- Acoustic Pattern Detection
- Language Translation
- Anomaly Detection
- Diagnosis
- Fraud Detection
- Weather Prediction
- Autonomous Robots
- Autonomous Vehicles
- Tone Analysis
- Route Optimization
- Traffic Prediction
- Supply Chain Optimization

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### **Example: Weather Prediction**

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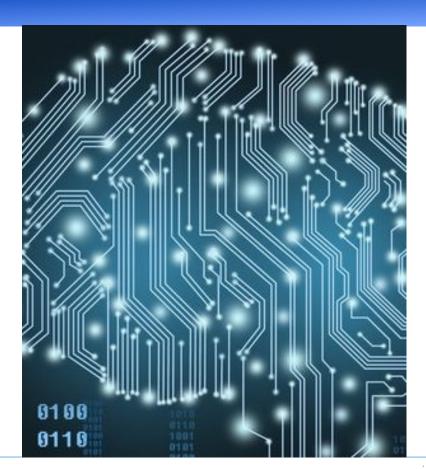


#### Al in Engineering

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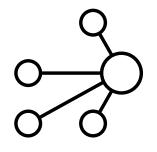
#### **Current Applications**

- Natural language analysis of documents
- Electronic layout optimization
- Mechanical shape optimization
- Materials selection and innovation
- Design space exploration and trade studies
- Test automation and test avoidance
- ...and many more

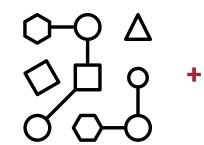


#### **Example: IBM Requirements Quality Assistant**

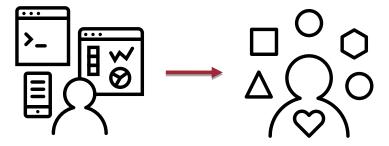
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Watson Natural Language Understanding



Requirements best practices and heuristics (from INCOSE Guidelines)



Requirements training data:
 public data sets +
additional client-specific data

IBM Requirements Quality Assistant

#### **Enterprise benefits**

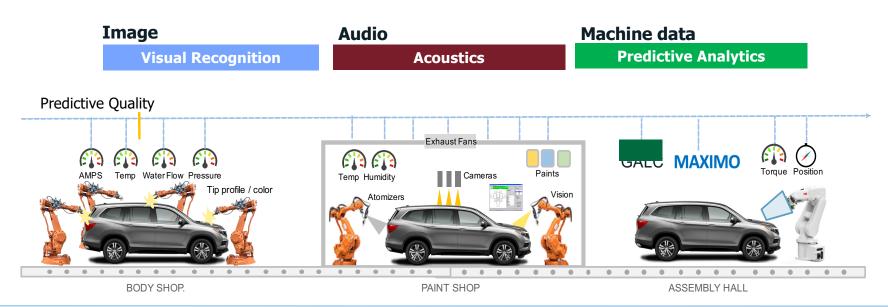
- Reduce the cost of defects by 60%
- Reduce cost of manual reviews by 25%
- Retain engineering expertise for junior engineers

#### Al in Manufacturing

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#### Multiple models, multiple applications

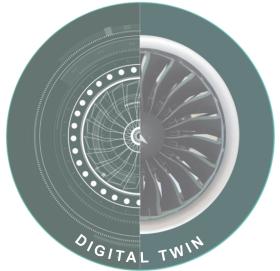
- Multi-sensory data inputs (example: combining sound and vibration)
- Many machine learning models
- Targeted AI solving specific problems



# **Al in Operations**

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**Learning Digital Twins** 



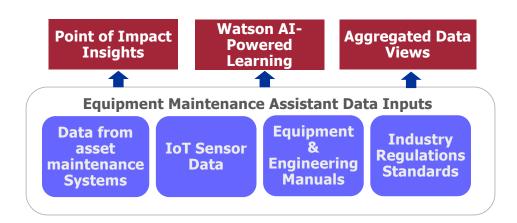
#### **Digital Maintenance Assistants**



#### Digital Assistants and Natural Language for the Technician of the Future

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AI helps equipment maintenance technicians improve problem diagnosis and provides guidance to identify the right action the first time





Watson learns from experienced technicians, and shares that expertise with **every field technician** 

#### **Issues and Challenges in Al Adoption**

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#### **Hype and over-optimism**

FEATUR

# The Great A.I. Awakening

How Google used artificial intelligence to transform Google Translate, one of its more popular services — and how machine learning is poised to reinvent computing itself.

NY Times 2016

#### **Explainability**

Geoff Hinton Dismissed The Need For Explainable AI: 8 Experts Explain Why He's Wrong

Forbes Dec 2018

#### **Training**



# "Magic Box" Syndrome

# Startups are exploiting Al's hazy definition to cash in on the hype

Wired UK Mar 2019

#### Bias



# **The Next Frontier: Automating Al**

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AdaBoost	Bernoulli Naïve Bayes	Calibrated Classifier with Cross-Validation	Decision Tree	Extra Trees
Gaussian Naïve Bayes	Gaussian Process	Gradient Boosted Tree	Nearest Neighbor Analysis	Label Propagation
Label Spreading	LGBM	Linear Discriminant Analysis	Linear Support Vector	Logistic Regression with Cross-Validation
Logistic Regression	MLP Classifier	Multinomial Naïve Bayes	Nearest Centroid	Nu Support Vector
Passive Aggressive	Perceptron	Quadratic Discriminant Analysis	Radius Neighbors	Random Forest
Ridge Classifier with Cross-Validation	Ridge Classifier	SGD	Support Vector	XGBoost

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