

Crafting inclusive colleague
experience in a DevOps world
for Enterprise Digital Products.

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The Boeing Company

GLOBAL PRODUCT DATA
INTEROPERABILITY
S U M M I T
2021



Vinod Subramanian Bio

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- **Product Management & Digital Transformation**

- ~4 Yrs in Boeing | 14.5+ Yrs Overall work experience
- Sr Product Manger, IT&DA
- Meritorious Invention Award 2020
- Worked for TCS, Target, Allstate
- Coach Mid Career Professionals
- Future of work Enthusiast
- Based in India
- <https://www.linkedin.com/in/vinod-subramanian-b7aa276/>



Agenda

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Software Product Development Evolution

Inclusion Layer

Case Study

Summary

Software Product Development Evolution

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DevSecOps



Benefits

DevOps

Agile

Security

Plan

Build

Run

Tools

Agile

Software, Safer, Sooner

Shift left

Automation

Compliance

Video on DevSecOps (~4 min)

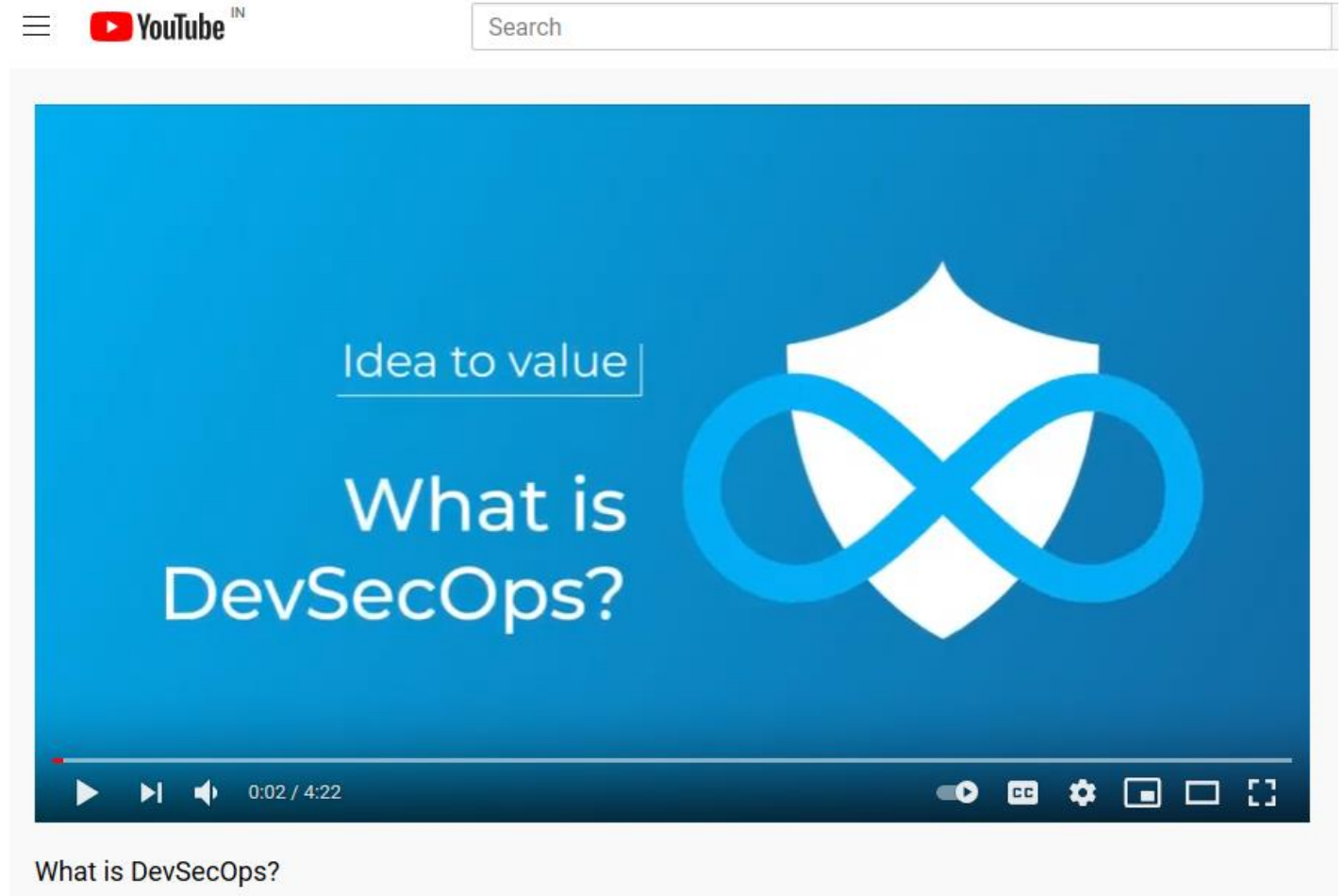
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Overview

Myths

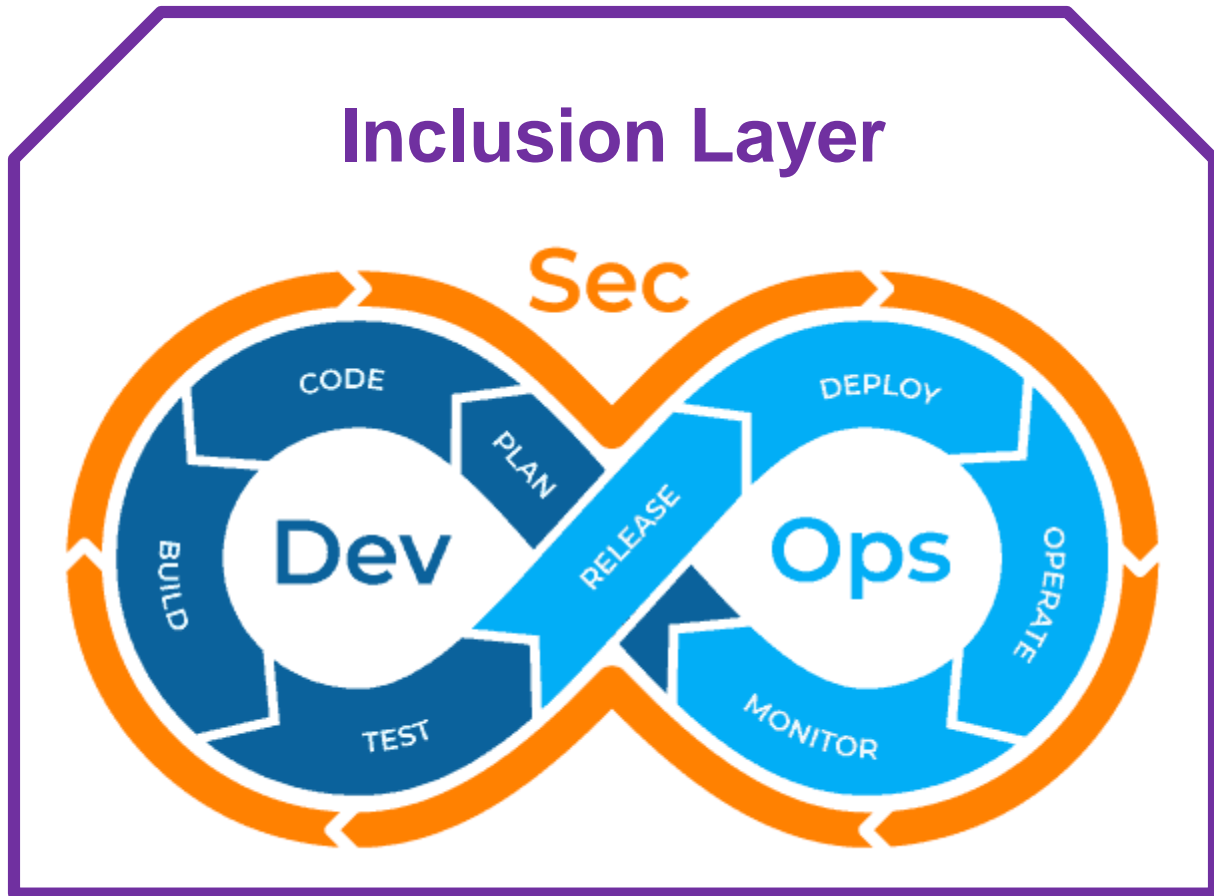
Benefits

[Video URL](#)



Software, Safer, Sooner... What else?

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People

- Build B2E Persona
- Continuous engagement with end user community

Process

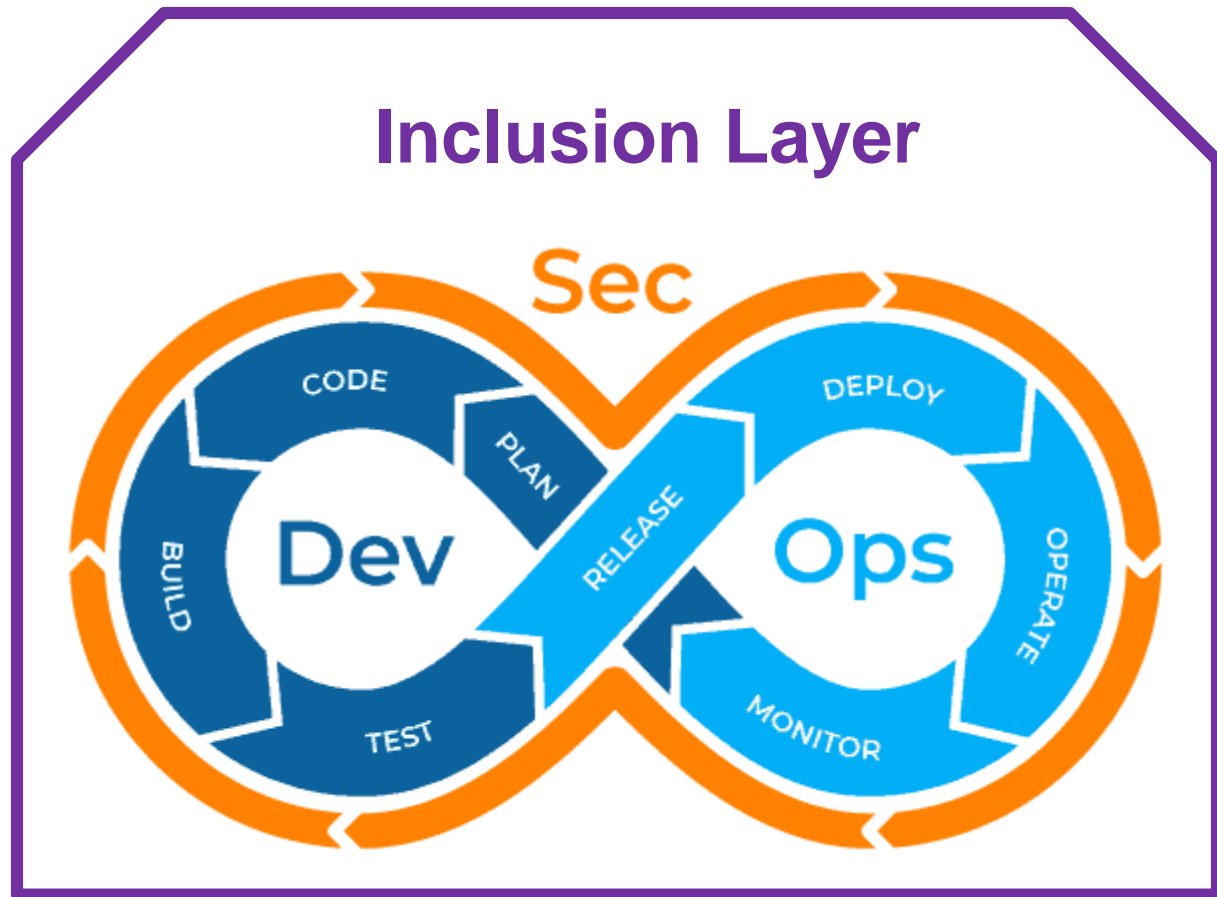
- Inclusion checks built in
- Continuous discovery

Product

- ERP, SaaS or Cloud native
- Measure Outcomes Metrics such as adoption

Case Study – SaaS Enterprise Platform

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People

- B2E Persona (roles/geo)
- Ongoing User interviews

Process

- Journey Maps
- Continuous discovery at PI and iteration wise

Product

- Measure adoption through UX analytics
- Explore capabilities

To Summarize

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inclusion in enterprise technology products has a huge scope.

building persona for software products in B2E segment is critical.

need to ensure that inclusion is blended into the DevOps process and culture, allowing us to build more responsible, inclusive, and accessible software products.

as we focus on modernization, simplification, and automation “Colleague Success” and “Colleague Experience” is key and should be free from bias for mission critical enterprise software products.

This can lead to a transition from DevOps to DevSecOps to DevSecOps(i) - Inclusion

Thanks for attending this session.

OPEN FOR Q&A